

## FAQ's

**Q: I didn't receive my sign-up email.**

A: Please check your junk or spam folder. If you still don't see the email [Contact us](#)

**Q: I've logged in but the app says I haven't fully joined - what do I do?**

A: Ensure you've completed the registration steps sent in your invite email.

**Q: How do I reset my password?**

A: Click "Forgot Password?" on the login screen and follow the instructions sent to your registered email.

**Q: Who can I contact if I have a technical issue?**

A: Please reach out via [Contact us](#) and our team will assist you.